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PTO/SB/21 (05-03) Approved for use through 04/30/2003. OMB 0651-0031 U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE the Paperwork Reduction Act of 1995, no person are required to respond to a collection of information unless it displays a valid OMB control number Application Number 09/662.958 **TRANSMITTAL** Filing Date 09/15/2000 **FORM** First Named Inventor Ganesh Mani Art Unit 3621 (to be used for all correspondence after initial filing) Examiner Name David Q. Le Attorney Docket Number 284355-00003-1 Total Number of Pages in This Submission **ENCLOSURES** (Check all that apply) After Allowance communication to Group Fee Transmittal Form Drawing(s) Appeal Communication to Board Licensing-related Papers Fee Attached of Appeals and Interferences Appeal Communication to Group 1 Petition Amendment/Reply (Appeal Notice, Brief, Reply Brief) Petition to Convert to a Proprietary Information After Final **Provisional Application** Power of Attorney, Revocation Status Letter Affidavits/declaration(s) Change of Correspondence Address Other Enclosure(s) (please Terminal Disclaimer Extension of Time Request Identify below): Request for Refund Return Postcard Express Abandonment Request CD, Number of CD(s) Information Disclosure Statement Remarks Certified Copy of Priority Document(s) Response to Missing Parts/ Incomplete Application Response to Missing Parts under 37 CFR 1.52 or 1.53 SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT Firm David C. Jenkins Individual name Eckert Seamans Cherin & Mellott, LLC Signature Date July 13, 2004 CERTIFICATE OF TRANSMISSION/MAILING I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below. Typed or printed name David C **Jenkins** Date 07/13/2004 Signature

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Examiner: David Q. Le)
Group Art Unit 3621)
In re Application of:) METHODS AND SYSTEMS FOR) ELECTRONIC AGENCY IN) PERFORMANCE OF SERVICES
GANESH MANI)
Serial No. 09/662,958) Attorney Docket No. 284355-00003-1
Filed: September 15, 2000)
	AMENDMENT
	July 13, 2004
Commissioner for Patents	

MAIL STOP AMENDMENT P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sirs:

This amendment is being filed in response to the Office Action, dated April 13, 2004, the time for response being before July 13, 2004.

No fee is believed to be required for the filing of this amendment. However, if any fee is required, the U.S. Patent and Trademark Office is authorized to charge such fees or credit any overpayment to Deposit Account No. 02-2556 of Eckert Seamans Cherin & Mellott, LLC.